

ADSL

ADSL is a well-established technology which is used by a majority of businesses in their work place today.

With relatively low cost and high throughput capabilities ADSL is often used for remote home workers to connect into their office networks. Many smaller branch offices and retail locations also opt for ADSL where EFM is not available and where Ethernet costs not justified.

ADSL can also be viable as a back-up circuit to a primary connection. Businesses that require constant connectivity to their corporate network or the Internet can mitigate the risk of a fault on their main connection using this cost-effective option from amatis.

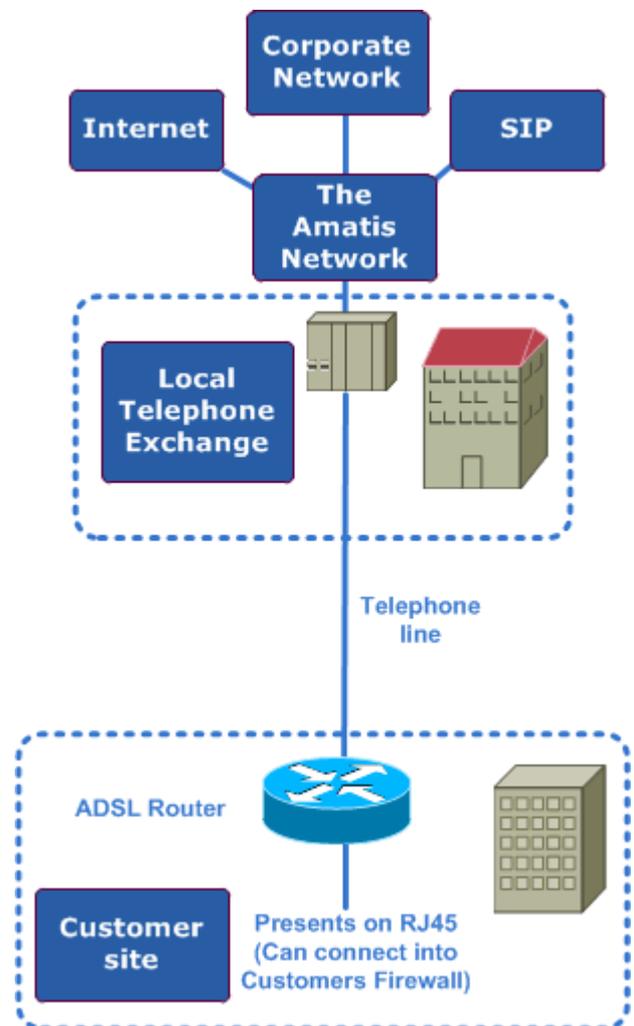
ADSL is enabled on an existing PSTN line without affecting the ability to make voice calls. It is important to note that the speed of an ADSL service will vary depending on the site distance from the nearest exchange, as well as the quality of the copper in the telephone line being used. ADSL is a contended service, which means that all connections provided through their local exchange will share the available bandwidth. For most service providers, this will mean that the speed of a customer connection will vary considerably during periods of high usage.

The amatis difference

As a business-only service provider, amatis understands how important dependable connectivity solutions are to customers. As a result all amatis Networks ADSL services are provided with:

- Traffic prioritisation to ensure speed is unaffected during peak usage periods by residential ADSL traffic
- Static ip address(es) as standard for securely connecting into corporate networks
- Unlimited download* to ensure consistent performance

In addition, amatis Office and Office Plus connections come with greatly increased SLAs to ensure that, in the event of an issue, it will be resolved as quickly as possible.



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ADSL services available from amatis are:

	Download speed – Mb/s	Upload speed – Mb/s	Traffic prioritisation	SLA
Home Worker	Up to 16	Up to 1	Yes	Standard
Office	Up to 16	Up to 1	Yes	Enhanced
Office (M)	Up to 16	Up to 2.5	Yes	Enhanced
Office Plus	Up to 16	Up to 1	Yes	Premium
Office Plus (M)	Up to 16	Up to 2.5	Yes	Premium

ADSL includes as standard

- Single static IP address

ADSL SLA details

Standard: 40 clock hour fix measured 08:00 – 18:00 Mon-Sat excluding Bank Holidays

Enhanced: 24 hour fix 7 days a week

Premium: 8 hour fix 7 days a week

To check ADSL availability please use our checker at:

<http://www.amatisnetworks.com/connectivity/>

*subject to fair usage policy